

IN IT FOR THE LONG HAUL

Are you evolving enough to ensure your longevity in the business?

Commentary by Troy Marshall, American Angus Association

ongevity is one of the least sexy words in the English language. Most ranchers I know have passing their ranch to the next generation as one of their primary goals. Longevity when it comes to your cows ... well, there is probably no trait that has a greater effect on profitability. As I get older, the importance of longevity grows daily.

My dad was always very big on guarding your reputation. One of his favorite sayings was that longevity was a big part of credibility. He was right. Staying power means something in this industry and in life.

I think there are a couple of reasons longevity doesn't seem exciting.

Quality, longevity are connected

One, there is a misconception that quality and longevity are not

connected. I suspect that is because we use longevity as a descriptor when there isn't something more illustrious to discuss. For example, Joe worked at XYZ company for 40 years. If he had invented the iPhone[®] during his career, we would have probably led with that. The same goes for a cow. If she had weaned the heaviest calf for 10

years or raised a \$100,000 bull, we would probably lead with that rather than she was 15 years old before reaching the cull pen.

The idea that longevity is not related to excellence and quality couldn't be further from the truth. Jim Collins, who has authored



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some tremendous business books, like *Good to Great* and *Built to Last*, spent a lot of time looking at why some businesses enjoyed long-term success and others didn't. This is one of my favorite quotes from him:

"When [what you are deeply passionate about, what you can be

best in the world atand what drivesyour economicengine] cometogether, not only

does your work move toward greatness, but so does your life. For, in the end, it is impossible to have a great life unless it is a meaningful life. And it is very difficult to have a meaningful life without meaningful work. Perhaps, then, you

might gain that rare tranquility that comes from knowing that you've had a hand in creating something of intrinsic excellence that makes a contribution. Indeed, you might even gain that deepest of all satisfactions: knowing that your short time here on this earth has been well-spent, and that it mattered."

Long-term success (longevity) is rarely enjoyed by those who take the safe road. Rather, they are the *Continued on page 64*



ones who are passionate about what they are doing and who continue to make a substantive difference over time. Longevity isn't created by short-term brilliance, but by discipline and demonstrated conviction to core principles.

It is important to realize longevity is the opposite of maintaining the status quo. In fact, longevity is almost synonymous with one's ability to evolve, change and adapt.

Jim Collins also stated, "Good is the enemy of great."

Good is equated with the status quo, but greatness rarely is. It is largely accepted that the greatest threat to long-term success is not failure, but success. Few businesses are lost because strategies are created to account for a changing environment, but many are lost because entities cling to the model or ideology that brought them success in the past. For owners of a business or

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ranch, there is rarely anything more important than the longevity of that business. Nearly every decision is guided by that core principle. The disconnect is that we tend to equate survival with tradition. Academically, it is easy to see the absurdity of such an assumption. However, when it comes to real life, it becomes more difficult, especially in agriculture. The long-term sustainability of a business inevitably means doing things differently than you have in the past. Rarely do you get where you want to be by repeating what got you to where you are. Think of Kodak and Blockbuster, for

The false belief that one can perpetually continue down the same path to maintain the same level of success is enticing for any entity. The struggle is even more acute in agriculture. Ironically, it is directly tied to what I would argue are some of our greatest strengths.

example.

Many of our ranches defy the business norm in that they are

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multigenerational. The great thing about this is there is a burning desire to continue the legacy. Yet, we mistakenly believe that not changing the way things are done is being true to our ancestors.

Grandpa didn't wean in October, he didn't use Hereford bulls, and he didn't put up hay with horses because of some overriding key principle to which the business is linked. More than likely he didn't have a choice, or it was the best

alternative at the time. I doubt he would argue against adding agritourism or hunting income to the operation. I doubt he would oppose adding black Angus bulls to increase the profitability of the operation in today's

environment. The responsibility to uphold the legacy of those who have gone before us is real, but that means making the right decisions for the operation today.

Lifestyle longevity

The second difficulty for ranchers is that profitability is many times not our primary driver. We didn't get into ranching solely to make a living. We actually idolize bad economic decisions. Turning down \$100,000 for that heading horse so you look good at the county roping only makes sense if that feeling is more important than the financial responsibility you have toward your family. It's easy to justify not risking change. We give ourselves

another excuse to continue along the same path, and we justify it by the false assurance that we are reducing risk.

Finally, many of our industry organizations are member-driven organizations — cattlemen's groups, co-ops or associations. These organizations are usually governed by member boards. These individuals tend to be successful and aggressive individual operators of their own

has the innate is easy — is the soundest path. businesses, but there is an unspoken rule when we serve on these boards. Our primary mission is to leave the organization essentially the same as when you took over, hopefully in an

incrementally better place than when you took over.

It is almost a proverb that member-driven organizations will not adopt changes to the current business model until they are absolutely forced to by facing extinction. Of course, it is usually too late at that point. They think they are voting to maintain the status quo, legacy, and future of the organization by not making sound business decisions, when it is those very decisions that would accomplish their goals.

Different approach

The American Angus Association is one such member-driven organization that serves as a great case study. Some of the core

activities of the Association are not different today than they were at their inception — recording pedigrees and promoting the breed, for example. However, they don't accomplish those two objectives in the same way they once did. They changed and evolved.

Additionally, most of its success is attributed to new business models and paradigms that greatly changed its business structure. The start of Certified Angus Beef (CAB) and owning a branded-beef business is a great example. Throw in expected progeny differences (EPDs) and widespread collection of phenotypes. The incorporation of genotypes would be another. Creating not just one but four for-profit entities under the American Angus Association umbrella is another. Putting commercial cattlemen's success as the primary pillar of its success, when it doesn't directly capture any net revenue from that, is another. History tells us these bold, closely contested decisions, not universally supported by membership, forever altered the way the Association was structured.

Thankfully, even though we are strongly bound to tradition, our industry also has the innate understanding that doing what is right — rather than what is easy — is the soundest path.

I would contend that the greatest way to assure the longevity of an operation or organization is to ask yourself these two questions:

- ▶ 1. If I weren't tied to some misconception of what the business should look like, would I be making this decision?
- ► 2. Are you evolving quickly enough to ensure the stability, sustainability and longevity of your business in the long term?

Editor's note: Troy Marshall is the director of commercial industry relations for the American Angus Association.

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