

The Front Gate

by ALLEN MOCZYGEMBA, CEO, American Angus Association

The Association's front line

There are a number of items in my office that are glimpses into the past of the American Angus Association. For instance, there's the trophy vase from the Fat Stock Show in Oklahoma City, Oklahoma Territory, in 1904 — prior to Oklahoma's statehood. There's former secretary W.H. Tomhave's cane from the Interstate Jr. Livestock Show in 1935. My favorite item, however, is Frank Richards' *Fieldman's Handbook*.

A big job

Frank Richards, who served as the Association's fifth secretary, published the handbook in 1951 to serve as a guide for the Association's regional managers (RMs). To quote from the handbook, "The Field Force is the front line of offense in our campaign to promote the Angus breed. They are the contact agents for the public relations department of this Association."

While that was true six decades ago, it's even more true of our RMs today. However, while the role of the RMs hasn't changed, their duties have

certainly evolved. The regional manager of today must not only be intimately knowledgeable of the Association's rules and pedigrees, but also knowledgeable with the various member services offered, commercial programs (like AngusSource®) and genomics. Of course, they must also be an expert on all of the various media properties offered by Angus Media.

It takes not only a talented person to handle the variety of tasks required of an RM, but, more importantly, it takes an individual of high character. To paraphrase the old saying, the job of a regional manager is never done. During sale season our RMs are on the road. In fact, in some regions out west they literally leave in January and don't get back home to a normal routine until late spring. It's not just Monday through Saturday that they're on the road. With a number of sales having moved to Sunday, not to mention herd visits in advance of the sale, during their busy season they don't get to see their family often, and it can be difficult to attend church regularly. It takes not only a talented person to handle the variety of tasks required of an RM, but, more importantly, it takes an individual of high character. To paraphrase the old saying, the job of a regional manager is never done.

Splitting territories

Each RM covers an average 207,073 square miles based on our current alignment of 12 RMs. With the average number of members being approximately 1,700 per region, our RMs have a lot of miles to cover between members. On average, there's a member every 121 square miles, but not all regions are equal. Region 9, which is covered by Regional Manager Radale Tiner, consists of Louisiana, New Mexico and Texas, and totals almost 428,000 square miles. While it does have a little more than 2,000 members, it averages 214 square miles per member, which is 75% more than the average across the country.

As a result of the disparity in size and to better serve members in the south, the Board of Directors voted to add another RM to our team. The new region is in all reality an old region, as we'll be recreating the southern region of Alabama, Arkansas, Louisiana and Mississippi that was served by Richard Dyar for many years. Hopefully we'll have the position filled by early fall.

In closing, the regional managers truly are the Association's ambassadors in the field. All of us at the Association owe them a large debt of gratitude for their tireless efforts.

AMERICAN ANGUS ASSOCIATION®

3201 Frederick Ave., Saint Joseph, MO 64506-2997; phone: 816-383-5100; fax: 816-233-9703; Office hours: (M-F) 8 a.m. to 4:30 p.m. (Central) • email: angus@angus.org home page: www.angus.org • facebook.com/americanangusassociation • twitter: @AngusAssoc

2016 OFFICERS

Jim Sitz, president & chairman of the Board, 9100 MT Hwy. 91N; Dillon, MT 59725; cell: 406-925-9888; JimSitz1@gmail.com; sitzangus@gmail.com Charlie Boyd II, vice president and vice chairman of the Board, 6077 Helena Rd., May's Lick, KY 41055; cell: 606-584-5194; cboyd2@ maysvilleky.net Kevin Yon, treasurer, PO Box 737, Ridge Spring, SC 29129; cell: 803-622-4140; kyon@pbtcomm.net; pkevinyon@yahoo.com

2016 BOARD OF DIRECTORS

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Terms expiring in 2017 — Jerry Connealy, Box 96, Whitman, NE 69366; phone: 308-544-6552; jsconnealy@gmail.com • David A. Dal Porto, 694 Bartlet Ct., Brentwood, CA 94513; cell: 925-250-5304; dplangus@aol.com • John F. Grimes, 2594 S.R. 73, Hillsboro, OH 45133; cell: 937-764-1198; mcfarms@cinci.rr.com; grimes.1@ osu.edu • James W. Henderson, PO Box 156, Childress, TX 79201; cell: 940-585-6171; jwhenderson@hughes.net • Dave Nichols, 2188 Clay Ave., Bridgewater, IA 50837; phone: 641-369-2829; dave@nicholsfarms.biz

Terms expiring in 2018 — James S. Coffey, Box 327, Hustonville, KY 40437; cell: 859-238-0771; james@branchviewangus.com • Chuck Grove, 1919 Goshen Rd., Forest, VA 24551; cell: 816-390-6600; chuckgrove64@hotmail.com • Mike

McCravy, 34 Williamson Rd., Bowdon, GA 30108; cell: 770-328-2047; mmcattle@yahoo.com • Don Schiefelbein, 34897 717th Ave., Kimball, MN 55353; cell: 303-324-5149; dschiefel@meltel.net • Mick Varilek, 29208 374th Ave., Geddes, SD 57342; cell: 605-680-2555; varilekangus@ midstatesd.net

Industry appointments — CAB Board, Dwight 'Kip' Palmer, Palmer Food Services, 900 Jefferson Rd., Rochester, NY 14623; office: 585-424-3210; kpalmer@palmerfoods.com • AGI Board liaison, Dr. Larry Kuehn, U.S. Meat Animal Research Center, P.O. Box 166, Clay Center, NE 68933; office: 402-762-4352; larry.kuehn@ars.usda.gov • Foundation Board, Mark Duffell, PO Box 504, Aldie, VA 20105; cell: 703-930-1841;

ADMINISTRATIVE STAFF

whitestonefarm@earthlink.net

Allen Moczygemba, CEO; Richard E. Wilson, CFO; Diane Strahm, executive administrative assistant; Milford Jenkins, Angus Foundation president; Dan Moser, AGI president; Eric Grant, API president; Terry Cotton, vice president of sales; John Stika, CAB LLC president; Chris Stallo, vice president of operations

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